

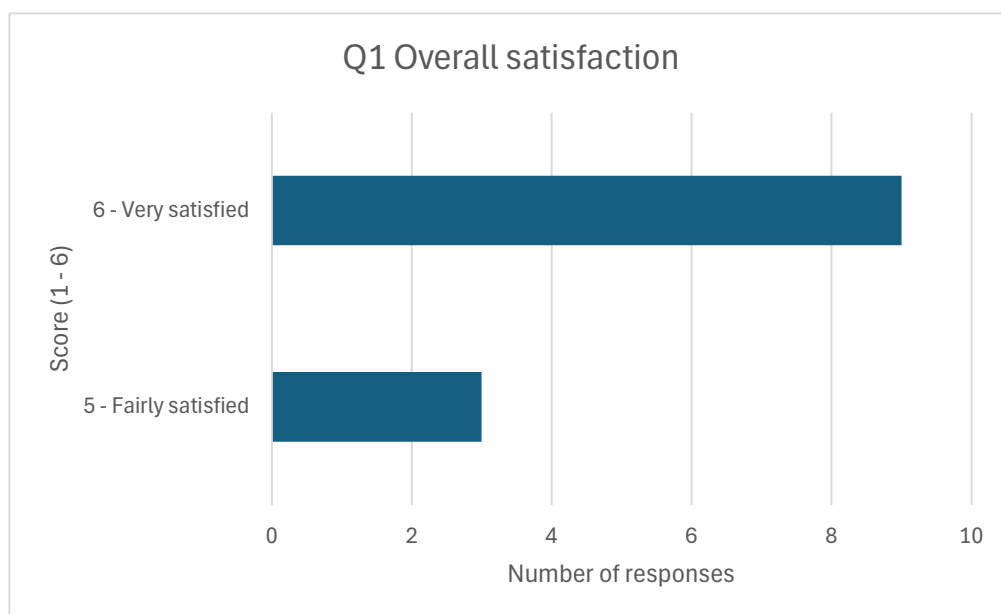
Lynton Homes - Tenant Perception Survey 2025

Analysis

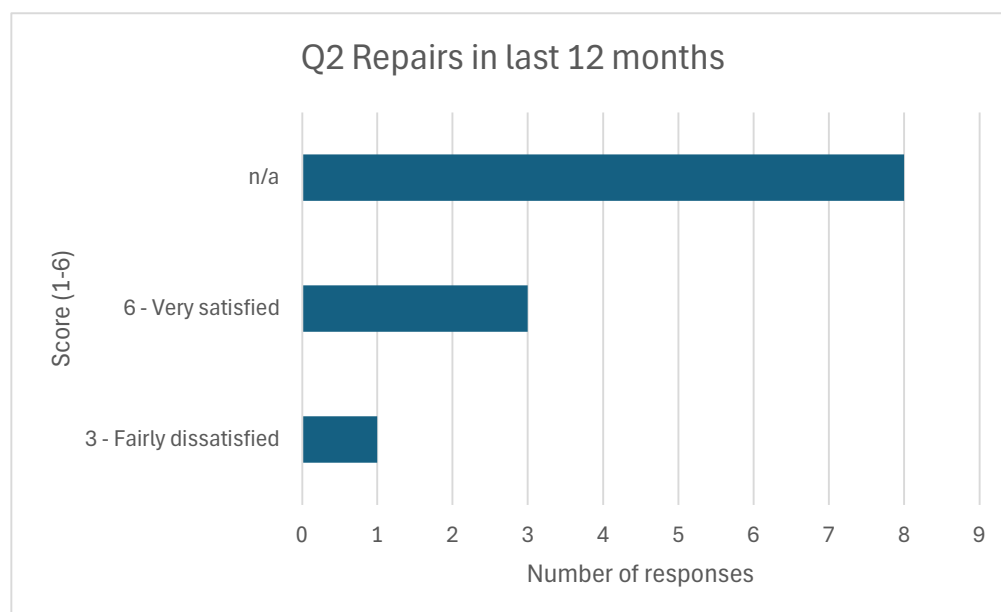
Total number of flats: 15

Total number of responses: 12

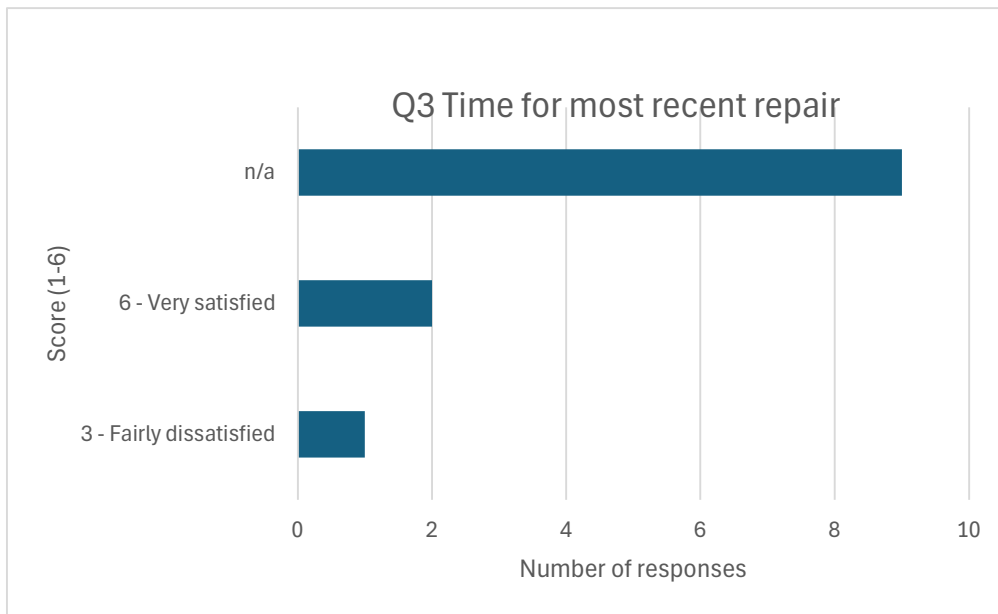
Q1 - Overall satisfaction



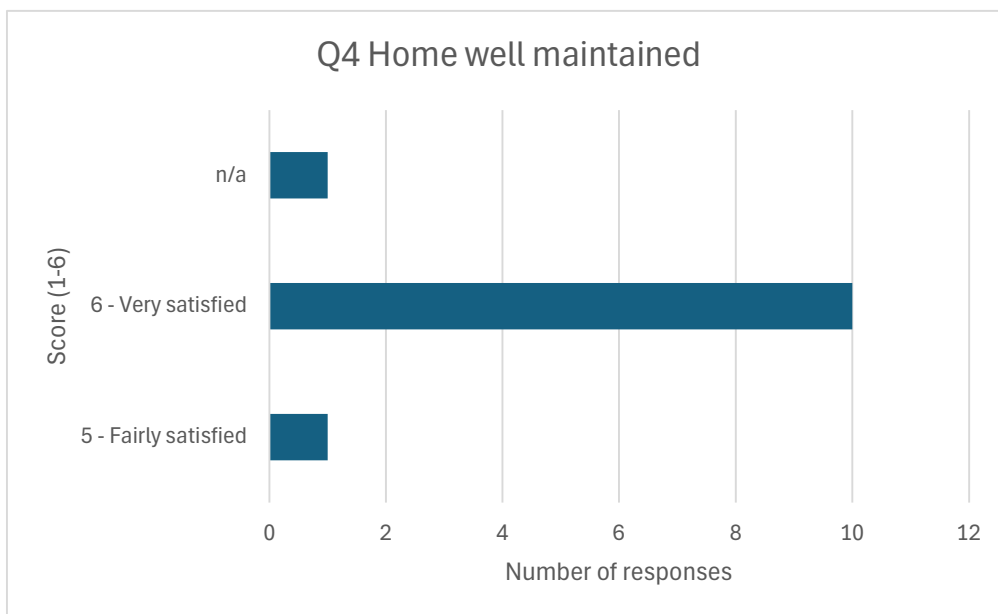
Q2 - Satisfaction with repairs (in last 12 months)



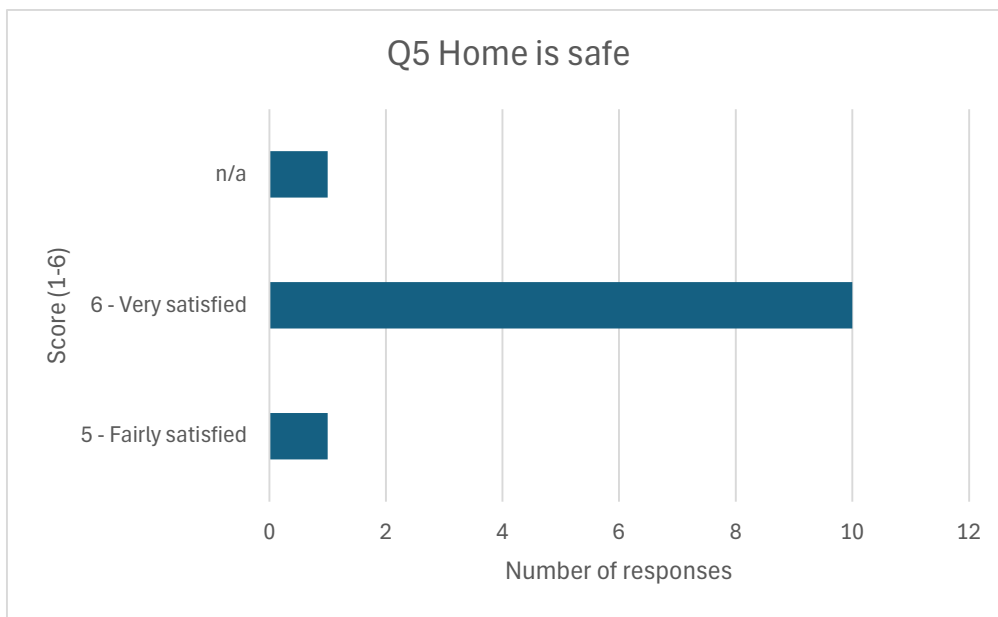
Q3 - Satisfaction with time taken to complete most recent repair (within 12 months)



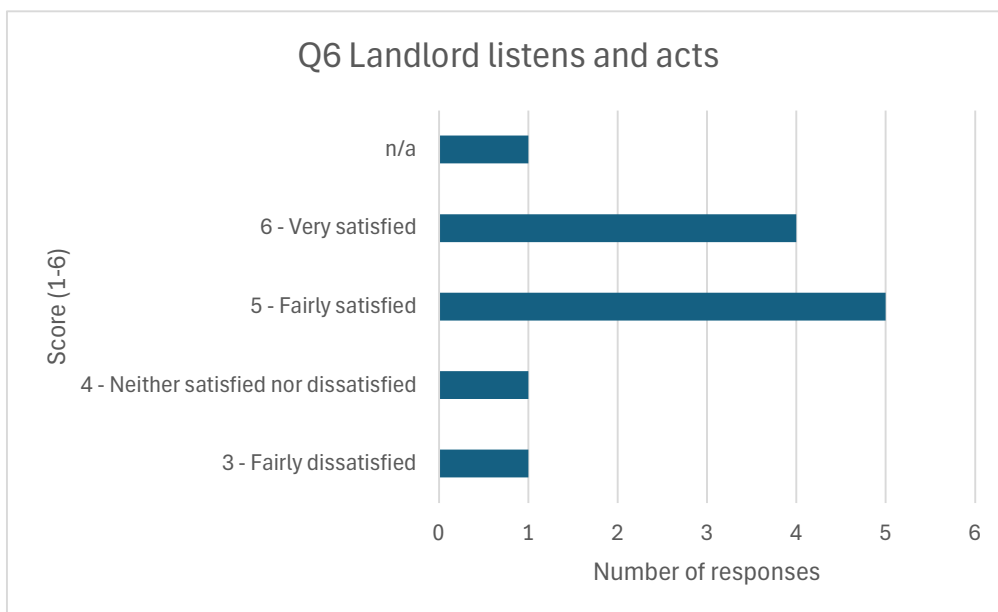
Q4 - Satisfaction that the home is well maintained



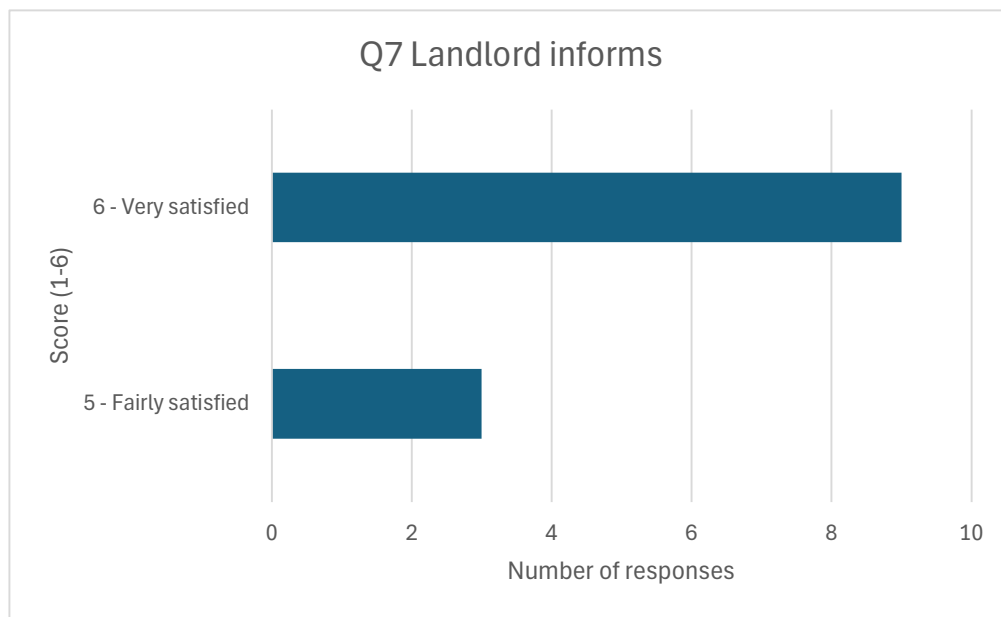
Q5 - Satisfaction that the home is safe



Q6 - Satisfaction that the landlord listens to tenant views and acts upon them



Q7 - Satisfaction that the landlord keeps tenants informed about things that matter to them



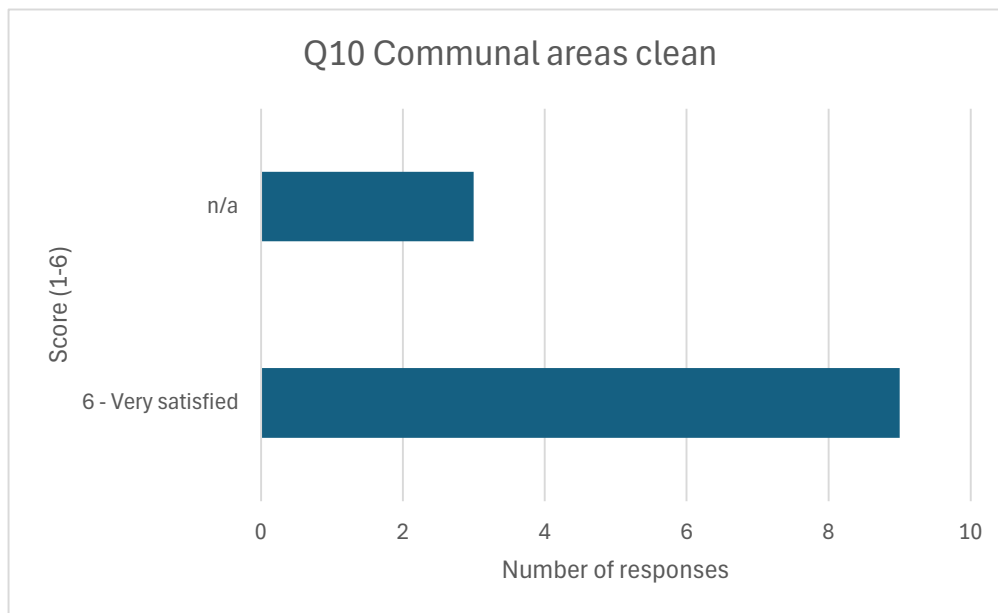
Q8 - Agreement that the landlord treats tenants fairly and with respect

All respondents answered "Very satisfied"

Q9 - Satisfaction with the landlord's approach to handling complaints in the last 12 months

All respondents answered "n/a" or left blank

Q10 - Satisfaction that the landlord keeps communal areas clean and well maintained



Q12 - Satisfaction with the landlord's approach to handling anti- social behaviour

